Observations and Technical Assistance

Program Evaluator (PE) offered Technical Assistance (TA) regarding the new Child Care Payment Assistance Customer Response Team. A dedicated phone number and email address have been established so that citizens and child care providers may contact this group directly.
Email: CCPaymentAssist.DHS@tn.gov
Phone: 615-253-4979 or 1-833-740-1440 toll-free

PE provided email link for a new round of Child Care Grants. https://www.childcaretennessee.com/utility-pages/log-in/?redirectUrl=/ .